

Warranty for FenceLab Products

1. All FenceLab products are inspected prior to shipment, if however, you receive any such product that is either: (a) Defective in workmanship or material, or (b) fails to perform as specified within the stated product warranty period, then such products shall be subject to the following warranty terms.

2. Edgesmith warrants FenceLab products against defects in materials and workmanship when utilized for their intended use, in accordance with Edgesmith's guidelines for a maximum period of 12 months.

3. The table below outlines the corrosion warranties and is only a guide. Please refer to SNZ TS 3404:2018, Figures 1 to 7 for specific corrosivity maps for further guidance.

Product	Conditions	Corrosion Classification	Warranty Period
Pre-Galvanised Steel	Within 20km from salt water on West or South Coast of South Island or within 5km from salt water elsewhere	C3	Not covered
	More than 20km from salt water on West or South Coast of South Island or more than 5km from salt water elsewhere	C2	3 years
Hot Dip Galvanised Steel	Within 20km from salt water on West or South Coast of South Island or within 5km from salt water elsewhere	C3	Not covered
	More than 20km from salt water on West or South Coast of South Island or more than 5km from salt water elsewhere	C2	5 years
Aluminium	Within 20km from salt water on West or South Coast of South Island or within 5km from salt water elsewhere	C3	Not covered
	More than 20km from salt water on West or South Coast of South Island or more than 5km from salt water elsewhere	C2	5 years
Powder coating	Epoxy coating is recommended in preference to standard polyester coating (for steel and aluminium products). This recommendation is even more relevant in high corrosion areas.		Not covered

Table: Corrosion warranties on FenceLab products

What the FenceLab warranty period does not cover:

This warranty does not cover, and the purchaser is responsible for any problems, failure or damage resulting from the following:

- (1) Sap from trees
- (2) Contact with water with high mineral content
- (3) Contact with landscape or gardening equipment
- (4) Contact with chemicals that may cause damage
- (5) Physical damage or abrasion to the products surface
- (6) Attachment of foreign articles abrasive to the product
- (7) Anything other than normal & proper use of the product
- (8) Alteration to the product itself, including any cutting or welding
- (9) Failure to follow any & all maintenance instructions for the fence
- (10) Faulty transportation, installation, abuse or misuse, vandalism or acts of God
- (11) Plant life of any sort that has grown directly upon or in contact with any portion of the product
- (12) The electrochemical oxidation process that occurs during the normal ageing process of galvanized or aluminum surfaces

This warranty does not include your costs of any defective product, costs of shipping, or costs of labour or installation. Consequential and incidental damages are not recoverable under this warranty.

Fence Maintenance:

We recommend that you periodically check your fence to ensure that no external factors outlined above are taking place that could void your warranty. In order to maintain your fence in peak condition we recommend that you periodically wash your fence to rid it of corrosive or similar damaging particles. Washing your fence with a mild detergent every 3 months in corrosive environments (greater than 20um/year corrosion) to every 6 months in non-corrosive environments is required.

Your obligations:

You must (1) sign this warranty form together with the following information & return mail to us (2) your date of purchase (3) the actual physical address of where the product is installed. The above information must be completed within 12 weeks of the date of purchase. We will return a signed copy of this form to your address. (4) you need to maintain your fence as outlined.

Edgesmith's Obligations in the event of a claim:

Once we have validated your claim, Edgesmith will either repair the damaged portion or will issue you a pro-rated credit to purchase the same or similar product from us equal to (1) the original purchase price for the defective portion of the product excluding installation costs, (2) multiplied by the number of years (and portions of a year, rounded up) remaining in the warranty period, and (3) divided by the total number of years in the warranty period.

We do not authorize any other person to make any other warranties on our behalf, including any dealer of the fence and no other agreement is valid. Although powder coated fences may improve the appearance of your fences, the powder coating itself is not covered by FenceLab. However, the local powder coating company that coated your panels may offer a warranty of their own.

The following information must be submitted when making a warranty claim:-

Purchasers Name:

Purchasers Phone Number(s):

Address where product is installed:

Product Name:

Date of Purchase:

Original Invoice Number:

Description of fault: